



Residents' Council Minutes

December 2, 2025

bvrescoun.org

Council Members*: Fred Baldwin, Harry Boswell, Joan Bretz, Ida May Heidecker (E), June Kostrab, Marcia Marsh, Dale Meadowcroft, Bill Middendorf, Ed Miller, Carol Owen (E), Carol Pennington, Claire Powers, Bob Regan, Ray Saunders, Ann Swenson, Tom Usiadek, Tony Wright

Officers*: President Dale Meadowcroft, Vice President Bob Regan, Treasurer Jim Smeltzer, Assistant Treasurer Tony Wright, Secretary Anne Hipp, Assistant Secretary Marcia Marsh

*E = Excused Absence; U = Unexcused Absence

Visitors: Barb Bankard, Scott Fones, Steve Foreman, Jane Mentzer, Deb Musselman

Call to order: The meeting was called to order at 9:29 am by President Dale Meadowcroft

Moment of Silence:

Dale Meadowcroft

A moment of silence was observed.

Administrative Report:

Brian Grundusky

Highlights of Brian's report to the Council follow.

Acknowledging the snow that was falling during the meeting, which was also the first of the season, Brian mentioned that following protocol, roadways will be cleared earlier, with full cleanup beginning after the bulk of the snow has fallen. Cars will be cleared after 2+ inches.

- Flu/Covid – Nothing significant thus far. Numbers will most likely increase after the holidays and family gatherings.
- Finance – Projecting to beat our target OR for the year but struggling some with occupancy in all 3 areas these last two months; Assisted Living is due mainly to attrition; Skilled, due to having lost a number of residents recently; Independent Living is on budget. For precise end of month numbers see report #7 below, Campus Outreach.

- Update on major projects – Phase 3 is going well and still targeted for early March completion. West apartments and main building HVAC – The system has been delivered to the crane yard with the crane (necessary for installation) being delivered here in 7 to 10 days. Completion is anticipated in the first or second week of January, dependent on weather.
- New Executive Director has been selected and has accepted. She will be starting on site at BV January 19. Brian will be training her for 2 to 4 weeks.

A request was made for a fire drill to be conducted in the apartments (both East and West) and also for smoke detectors to be checked.

Minutes from November 4, 2025

Anne Hipp

Motion to accept: Marcia Marsh
Second: Claire Powell

The Minutes were accepted.

Correspondence:

Anne Hipp

There was no correspondence.

Financial Report:

Jim Smeltzer

Financial reports as of November 29, 2025 are attached. These reports, carefully prepared by the treasurer, show details of income from investments and fund raising by various committees, as well as expenses. During the previous 11 months, the Residents' Council has generated almost \$31,000, with a net revenue of \$8,968.27. Treasurer, Jim Smeltzer, pronounced the group to be in good shape.

Reports by Committees (C), Activities (A), and Clubs (CL)

1.Art (C) - Marcia Marsh, Chair:

The Art Committee is trying to collect the names of all residents who are artists and what media they do. We want to identify these individuals so we can have exhibits of their work when the renovations are completed, and our exhibit hallway is completed. We have ads on ICON, Channel 956, and The SCOOP, but pass it on for us!

2. Audio-Visual (C) – Bob Brommer, Chair: No report.

3. Audit (C) – Tony Wright, Chair: No report.

4. Benevolence Fund (C) - Kay Hess and Pat Lowery, Co-Chairs:

The 10 charities listed below have their checks (\$800.00 each) in the mail.

- Mechanicsburg Meals on Wheels
- New Hope Ministries
- Beacon Clinic for Health and Hope
- Cumberland County Habitat for Humanity
- Bethesda Mission
- Mission Central
- Central PA Food Bank
- Downtown Daily Bread
- Lower Allen Fire Company
- Harrisburg Area Food Pantry

5. Bethany Village Fair (C)- Kathy Salmon, Chair: No report.

7. Campus Outreach (A) - Claire Powers, Chair:

November 2025

Area	Status of Vacancies		Completed Moves
	Contracted	Available	Completed Moves
Center Rental	1	1	2
Court	2	6	3
West Apartments	1	3	2
East Cottages	2	0	0
West Cottages	0	0	0
Estate Homes	1	0	0

November 30, 2025 Resident Count

Assisted Living	93
Skilled Nursing	63
Independent Living	<u>484</u>
Total	640

8. Courtesy (A) - Kay Hess, Chair:

In November, 14 Get Well Cards and 0 Sympathy Cards were sent.

9. Dining (C) – Judith Sommer and Ann Swenson, Co-Chairs: No report.

10. Executive Committee (SC) - Dale Meadowcroft, President, and Chair: See New Business, Executive Officer slate.

11. Facilities (C) – Carol Pennington, Chair:

From the BV Facilities Meeting, November 20, 2025

Key updates and Announcements

- New Team Members: Gian and Jair have joined and bring HVAC and general maintenance experience.
- Promotion: John Kelly promoted to Renovations Coordinator, reviving a previously held position focused on Independent Living renovations.
- Renovation Projects: Updates on dryer vent and duct cleaning, with plans for additional resources and a new position dedicated to vent cleaning and HVAC work.

Capital projects for 2026: Funds allocated for East Cottage insulation, roof repairs, and street/driveway repairs.

Facilities and Maintenance

- Landscaping & Stormwater Management: Ongoing work on drainage issues in West apartments and East Campus will include tree pruning/removal and grading.
- Tree Removal: Active but on going across campus.
- Storage room cleanup: Marketing requested residents to clean storage rooms; Facilities will follow up on leftover items.
- Lighting and safety: Concerns were expressed about curb visibility and lighting near the Rife Center and Bistro. Suggestions were made for improved striping.
- Furniture & Equipment: The hard-to-move chairs in the Café need sliders, and new long tables are still needed for the West Commons room.
- HVAC Projects: There will be major unit replacement for the Springfield's, Community Center, and common areas. Separate fixes planned for West Apartments.
- Water issues: There are persistent hot water problems in several apartments.
- Leaf Management: Ongoing efforts to control leaf accumulation at entrances are needed. Dedicated housekeeping staff will be assigned.

Resident Concerns & Suggestions

- Pre-inspection process: Thorough apartment inspections before move-in are needed. The process is being updated in collaboration with Marketing and contractors.

- Communication: Residents are sometimes unsure whom to contact for issues. A suggestion for a welcome booklet with contact information was made. At the RC meeting, it was noted that much information can be obtained from the Directory (updated semi-annually) and more from ICON.
- Trash room signage: There is a need for clearer, more readable labeling, especially for accessibility purposes.
- Cleaning cart etiquette: Addressed with housekeeping management.

Energy and Sustainability

- Solar and energy choice: Discussion about Bethany Village's interest in solar installations.
- Lighting efficiency: There were questions about motion detectors and energy audits. Sodexo is to present on energy topics at a future community event.

Action items

- Facilities to follow up with Marketing on storage room cleanup.
- Address lighting and curb safety concerns near the Bistro and Rife Center.
- Follow up on HVAC unit delivery and installation timelines.
- Continue addressing hot water issues via work orders.
- Monitor and improve leaf management and housekeeping coverage.
- Prepare for upcoming energy audit presentation and gather resident questions.

12. Garden Club (CL) - Cindy Lindsay, Chair:

Plots are available for spring gardening. Contact Cindy Lindsay if interested. A club meeting will be scheduled in the new year to make plans for spring, date yet to be determined. Information will be made available to all when day and times are scheduled.

13. History (C), Joan Bretz, Chair:

Work continues on the 2025 Archival Yearbook.

And once again, please send photos to Joan Bretz, History Committee Chair, as well as programs, etc. from the various concerts and other activities that you attend.

Now that the work on the annual yearbook is more standardized, please think about other areas (in addition to the Archival Yearbook) where the history committee might be involved here at Bethany Village.

14. IT (A) - Maria Laterra, Chair: No report

15. Landscape Committee (C), Maggie and Ray Pepe, Co-Chairs

The Committee met November 19. We reviewed the work of the previous Beautification/Landscape Committee. Our primary projects for the winter months are finding

sources/methods to create a map of Bethany Village's grounds and drafting sustainable plant recommendations. Our next meeting will be January 21.

16. Library (C) - Ellie Meadowcroft, Chair:

13 new large print books were added to the collection.

17. Model Railroad (CL) – Jim Wilt, Chair

The Christmas Train is up and running with a new addition this year. We added a second train and rearranged the scenery. Thanks to Tom Cognato and his team for making this happen. Please stop by and enjoy the new layout. Thanks to all the club members for all they do throughout the year!

18. Nominations/Elections Committee (SC) - Joan Bretz, Chair:

The Nominations and Elections have almost completed the election process for the 2026-2027 term of office.

1. An article was published in The Scoop recognizing the newly elected members of the Residents' Council.
2. Elections for officers will be held at the December meeting. Nominations for vice president, secretary, assistant secretary, and assistant treasurer are being solicited, and an at-large representative may be needed if the new secretary is not an elected member of the Residents' Council.

This will complete the activities of the Nomination and Elections Committee until next fall.

19. PARCR (C) - Lowell Starling, Chair:

Coming Next:

January 14, 2026, PARCR Quarterly Meeting: held at Bethany Village. The keynote speaker will be Lori Dierolf, President, Open Door Training, who is an expert on cognitive issues. Her topic will be "Is it Dementia or Old Age?" As a teaser, if you cannot find your car keys, that is aging, but if you find your car keys but do not know what to do with them, that's dementia. We will also hear from LeadingAgePA and NaCCRA about their new initiatives.

Farther Out:

April 8, 2026: Site to be determined. Presentation topics being considered include a return by the PA Insurance Department to provide an update on their work regulating CCRCs.

July 8, 2026: The meeting will be held at Garden Spot Village, New Holland Pa., with speaker Susan Saxinger, Executive Director of Pa. Assisted Living Association, who has been appointed to Pa. Long Term Care Counsel, in addition to our usual lineup.

Special note – to register for the PARCR meetings, go to their website, parcr.org, then to What we Offer/Quarterly Meetings. A link will be available around month's end.

Other updates:

The Board agreed to form a task force to update the CCRC statute, which has not been revised since 1985. The focus of the statute includes financial transparency, deposit handling, and arbitration provisions. The task force will include corporate members and would also engage an attorney for legal review before submitting proposed changes to the legislative reference bureau. The first meeting of the Task Force will include an update from a CCRC resident in North Carolina about how they were able to draft a new statute for CCRCs in their state and get it adopted by the state government.

20. Program (C) - Ann Swenson, Chair:

- Friday, December 12 – A Day in Hanover
- Wednesday, December 17 – Trip to the Dutch Apple to see “Holiday Inn”
- Friday, December 19 – A Candlelight Christmas @ Messiah University
- Tuesday, December 23 – Christmas Light Ride
- Wednesday, December 31 – New Year’s Dance in the Rife Center
- Monday, January 12 - A trip to the Pennsylvania Farm Show
- Tuesday, January 13 – Tea at Infusions in Lancaster County
- Thursday, January 15 – Trip to the Dutch Apple to see “Clue”
- Wednesday, January 21 – A trip to Hollywood Casino
- Sunday, January 25 – A trip to Oyster Mill Playhouse to see “The Rule of Thumb”
- Monday, January 26 – Warm Up Your Winter Social, Rife Center

Sign up for Babes Breakfast in the Bistro on December 10, and Studs Breakfast, December 24, each held at 9am.
Call reservations line at 717-951-1023

21. Remembrance Garden (A) - Dale Meadowcroft, Chair: Letters of invitation are not sent to next of kin during the holiday season. We will catch up near the end of January.

22. Spiritual Life Enrichment (C) Don Shover: No report.

23. Volunteer Support (C) – Carol Owen, Chair:

Trudy Luebbbers produces a flyer monthly for the volunteer needs. These are in the bins in the East and West mailrooms. The Caring Friend program continues to be successful, and our goal is to increase participation after the beginning of the year.

24. Wellness (C) - Ed Stevenson, Chair:

The pool resurfacing work is going well, and we are still on track to be able to reopen it on 12/8.

We were very excited to welcome 34 people (a combination of residents, associates, and family members) to climb the Rock Wall during Thanksgiving weekend. We will also have some special Rock Wall activities over the December holidays. Keep an eye out for information to come.

Our Cookie Social will be December 8th from 1 – 3 pm.

There will be a Paint and Sip event on the evening of December 11th. Cost for painting supplies, instruction, as well as heavy hors d'oeuvres, non-alcoholic and alcoholic drinks is \$40 per person. Please contact the Resident Life office to sign up!

Stability and Stay Strong classes will continue to stay on the schedule into 2026 due to their popularity.

George, our new Brain Health Coach, is progressing through his training and has been helping out regularly with the current brain health group sessions.

25. Wood Shop (A) - Joe Kearney, Chair:

November was an unusual month in the Shop. While two members used it almost daily, the rest of the time was taken up by five others for short periods of time each. Special time was spent on several of the activities at Bethany. Ken Hatcher and Ed Ravizza spent good time repairing items for our Miniature Golf Course, while helping other clubs with things they needed. These activities paid for all the wood and other items they needed to complete their work. On other projects Marty Schlosser sold two of his Towers of Hanoi games, and Beth Shank sold one of her Blue Bird Houses. These two, along with a few other repairs, brought in \$90 for the month.

Once again, our reminder that the Shop holds an Open House every Tuesday, 10am till noon. Residents are invited to stop in to just say “Hi” or to bring in an item for repair. If you have a small item repair, like a lamp or chair, bring it down to us. We are cheap!

Old Business:

Dale Meadowcroft

- Parking update – The Parking Policy has been reviewed by Marketing and Facilities and amended by Marketing. If a unit has 2 vehicles and two registered drivers, 1 indoor parking spot may be purchased; the other vehicle may have a designated registered parking spot outside. The new policy will be distributed in each apartment mailbox.
- Associates’ Appreciation Drive ended, with a record-breaking total given of \$116,000.

Council members were asked to drop in for a few minutes to thank associates attending their upcoming social, December 17 in the Rife Center from 2 – 4.

New Business:

Dale Meadowcroft

- Potential Executive Committee officer slate – The slate brought forward was as follows:
Vice-President, Bob Regan
Secretary, Steve Foreman
Assistant Secretary, Joan Bretz
Assistant Treasurer, Tony Wright
There were no additional nominations, and the above slate for officers was accepted.
- As the incoming secretary is not a Council member and there were no other names brought forth, Carol Pennington agreed to continue as at-large member of the Executive Committee and was accepted.
- Thanks to outgoing Residents' Council members for their contributions were offered by Dale. Tom Usiadek and long-time member and former secretary, Marcia Marsh were thanked, as was current secretary, Anne Hipp. Venture Lecture Series head, Monte Avery, was recognized for the fantastic job he did in bringing in speakers. There is now an opening for someone to head up the Venture Series. Please contact Dale or Monte if interested (you do not have to be an RC member to fill this important position).
- Newly elected members Barb Bankard and Deb Musselman were welcomed to the group.

Items from around the table, an opportunity to share thoughts and constructive feedback.

Ray Saunders announced the start of the Christmas food drive for New Hope. Only canned goods and peanut butter (at New Hope's request) will be accepted for the two-week drive. Collection boxes will be at the East Front Desk and the West first floor elevator. **Checks**, a good way to stretch donation dollars (New Hope can buy food at discount), may be made out to **Residents' Council with a notation on the memo line, Christmas food drive**).

Announcements:

**Next Executive Committee Meeting: Tuesday, December 30, 1 pm.
Corporate Conference Room**

**Next Residents' Council Meeting: Tuesday, January 6, 2026, 9:30 a.m.
Corporate Conference Room**

Adjournment at 10:25 am

Motion to Adjourn: Bob Regan

Seconded by: Carol Pennington

Respectfully submitted,

Anne Hipp, Secretary



RESIDENTS COUNCIL OF BETHANY VILLAGE

Trial Balance

As of November 29, 2025

	DEBIT	CREDIT
11000 Members 1st - Checking	29,533.35	0.00
11010 Members 1st-Money Market	120,536.88	0.00
11020 Members 1st-Savings	5.01	0.00
Undeposited Funds	0.00	0.00
20000 Accounts Payable	0.00	0.00
12050 Peoples1662 Main	0.00	771.87
12051 Peoples1662 Main:3040	0.00	0.00
12052 Peoples1662 Main:4350	0.00	0.00
80005 Change for Change	0.00	1,374.66
80010 Art Fund	0.00	4,060.23
80020 BVRC RR Fund	0.00	5,006.74
80030 Garden Fund	0.00	3,344.71
80040 Vespers Fund	0.00	86.37
80050 Instrumental Music	0.00	0.00
80060 Library Fund	0.00	2,191.67
30000 Opening Balance Equity	0.00	0.00
33000 Unrestricted Net Assets	0.00	124,270.72
13200 Investments - Interest	0.00	2.29
13202 Investments - Interest:Money Market	0.00	611.78
43452 Direct Public Support:Individ, Business Contributions:Foundation Gifts	0.00	100.00
46505 Fund Raising:Art Sales	0.00	484.87
46510 Fund Raising:Jewelry	0.00	8,378.82
46520 Fund Raising:Furniture	0.00	12,467.29
46530 Fund Raising:Housewares	0.00	5,372.75
46540 Fund Raising:Baked Goods	0.00	3,090.00
46550 Fund Raising:Craft Sales	0.00	5,348.17
46570 Fund Raising:Knitting Sales	0.00	1,326.00
46580 Fund Raising:Woodworking Sales	0.00	2,304.00
46590 Fund Raising:Books/Puzzles	0.00	404.85
60900 Business Expenses	50.88	0.00
62142 Contract Services:Instructors:Wellness	2,650.00	0.00
65050 Operations:Bank Service Charges	35.25	0.00
65060 Operations:Website Support	144.78	0.00
66020 GiftsExpenses:Associate Appreciation Gifts	10,000.00	0.00
66040 GiftsExpenses:Asbury Foundation	7,000.00	0.00
67000 Fund Raising Expense	0.00	53.10
67040 Fund Raising Expense:BV Fair Expenses	759.98	0.00
68010 Budgeted Expense:Art Restoration	1,069.42	0.00
68055 Budgeted Expense:Computer Supplies	1,199.89	0.00
68060 Budgeted Expense:Courtesy Activities	176.50	0.00
68070 Budgeted Expense:Craft Supplies	486.02	0.00
68100 Budgeted Expense:Historian	130.13	0.00



RESIDENTS COUNCIL OF BETHANY VILLAGE

Trial Balance

As of November 29, 2025

	DEBIT	CREDIT
68110 Budgeted Expense:Knitting	257.13	0.00
68120 Budgeted Expense:Library Books/Supplies	1,674.95	0.00
68126 Budgeted Expense:PARCR	60.00	0.00
68130 Budgeted Expense:Porch Socials	272.92	0.00
68135 Budgeted Expense:Railroad Club	503.17	0.00
68140 Budgeted Expense:Residents' Council Expenses	207.80	0.00
68151 Budgeted Expense:Music:Combined Chorus	568.14	0.00
68153 Budgeted Expense:Music:Men's Chorus	44.99	0.00
68165 Budgeted Expense:Venture Series	750.00	0.00
68170 Budgeted Expense:Woodworking Supplies	2,933.70	0.00
TOTAL	\$181,050.89	\$181,050.89



RESIDENTS COUNCIL OF BETHANY VILLAGE

Profit and Loss

January 1 - November 29, 2025

	TOTAL
Revenue	
13200 Investments - Interest	2.29
13202 Money Market	611.78
Total 13200 Investments - Interest	614.07
43400 Direct Public Support	
43450 Individ, Business Contributions	
43452 Foundation Gifts	100.00
Total 43450 Individ, Business Contributions	100.00
Total 43400 Direct Public Support	100.00
46500 Fund Raising	
46505 Art Sales	484.87
46510 Jewelry	8,378.82
46520 Furniture	12,467.29
46530 Housewares	5,372.75
46540 Baked Goods	3,090.00
46550 Craft Sales	5,348.17
46570 Knitting Sales	1,326.00
46580 Woodworking Sales	2,304.00
46590 Books/Puzzles	404.85
Total 46500 Fund Raising	39,176.75
Total Revenue	\$39,890.82
GROSS PROFIT	\$39,890.82
Expenditures	
60900 Business Expenses	50.88
62100 Contract Services	
621400 Instructors	
62142 Wellness	2,650.00
Total 621400 Instructors	2,650.00
Total 62100 Contract Services	2,650.00
65000 Operations	
65050 Bank Service Charges	35.25
65060 Website Support	144.78
Total 65000 Operations	180.03
66000 GiftsExpenses	
66020 Associate Appreciation Gifts	10,000.00
66040 Asbury Foundation	7,000.00
Total 66000 GiftsExpenses	17,000.00
67000 Fund Raising Expense	-53.10
67040 BV Fair Expenses	759.98
Total 67000 Fund Raising Expense	706.88



RESIDENTS COUNCIL OF BETHANY VILLAGE

Profit and Loss

January 1 - November 29, 2025

	TOTAL
68000 Budgeted Expense	
68010 Art Restoration	1,069.42
68055 Computer Supplies	1,199.89
68060 Courtesy Activities	176.50
68070 Craft Supplies	486.02
68100 Historian	130.13
68110 Knitting	257.13
68120 Library Books/Supplies	1,674.95
68126 PARCR	60.00
68130 Porch Socials	272.92
68135 Railroad Club	503.17
68140 Residents' Council Expenses	207.80
68150 Music	
68151 Combined Chorus	568.14
68153 Men's Chorus	44.99
Total 68150 Music	613.13
68165 Venture Series	750.00
68170 Woodworking Supplies	2,933.70
Total 68000 Budgeted Expense	10,334.76
Total Expenditures	\$30,922.55
NET OPERATING REVENUE	\$8,968.27
NET REVENUE	\$8,968.27



FOCUS ON THE LIBRARY

New in October – November 2025

BOOKS RECENTLY ADDED - OCTOBER - NOVEMBER 2025

LARGE PRINT FICTION:

The Widow by John Grisham

Broken Country by Clare Leslie Hall

The View from Lake Como by Adriana Trigiani

Ghosted by Leslie Walsh

Buckeye by Patrick Ryan

The Proving Ground by Michael Connelly

The Tin Men by Nelson DeMille and Alex DeMille

LARGE PRINT MYSTERY:

A Single Spy by William Christie

Gone Before Goodbye by Harlen Coben

The Coworker by Frieda McFadden

The Picasso Heist by James Patterson and Howard Roughan

The Summer Guests by Tess Gerritsen

The Black Wolf by Louise Penny

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Maplewood Resident Council Minutes

November 25th, 2025

Residents Present: Carl Oberman, Lucille Oberman, Bonnie Cook, Jean Erwin, Carol Jamieson

Staff Present: Laura Prietz (Lifestyle Enrichment Manager), Dawn O'Neill (Maplewood Social Worker)

Resident Right/House Rule

- Resident Right #25: A resident has the right to receive visitors at any time provided that the visits do not adversely affect other residents. A residence may adopt reasonable policies and procedures related to visits and access. If the residence adopts those policies and procedures, they will be binding on the residence.
- House Rule #1: ALCOHOL: Is permitted with an order from the Resident's attending physician.

Administration

On behalf of Administration:

- Occupancy:
 - Currently there are 6 open apartments. Admissions is working with several internals and externals that are interested.
- Staffing:
 - Openings:
 - 2 Full Time LPN Positions – one day shift and one overnight shift
 - 2 Caregiver positions
- Reminder to turn in your signed Bethany Village 2026 Rate Letters

Nursing

On behalf of nursing:

- If you still have not received a COVID or Flu vaccine and would like one, please let the nurse know.
- Remember to report any cold-like symptoms to the floor nurse.
- Remember to practice good hand hygiene.

Recreation

Laura shared the following on behalf of the Lifestyle Enrichment team:

- December Special Events:
 - 12/4: Art Workshop w/ June Minaya
 - 12/4: Mechanicsburg Singer Band
 - 12/9: Colby Dove Music
 - 12/10: Lisa Ann Zeigler Music
 - 12/13: Augti Music Studio
 - 12/18: Mark Twine Music
 - 12/19: Celebrations Around the World
- December Outings are the following:
 - 12/4: Dollar Tree Shopping
 - 12/10: Holiday Light Ride
 - 12/11: Gilligan's Bar & Grill
 - 12/17: Holiday Light Ride
 - 12/18: JoJo's Pizza & Pasta
 - 12/23: John & Annie's Bistro
 - 12/30: Collegiate Café
- Lifelong Learning Opportunities:
 - 12/1 Ludo Fit: Exercises for Brain Health
 - 12/2 Curiosity U Discussion: The History of Gaming

BV Laundry/Housekeeping

- Laundry
 - Residents commented on items that have been missing for a long time.
 - LAUNDRY TIP: Remember to make sure all items are labeled including linens, socks, bras, underwear. If you need to have something labeled, please give it to your nurse, aids on the floor or you can drop it off in the Social Work office.
- Housekeeping:
 - Residents commented that on the 2nd floor, personal trash had not been collected in several days

Other Concerns brought up by residents:

- Laundry room door on 3rd floor closes quickly and they are afraid someone is going to get hurt. Also commented that the door is locking.
- Washer on 2nd floor near nurses' office was leaking water all over the floor. It was reported last week. Residents stated that the sign not to use it was no longer there, but they did not know if it was actually fixed.

Next Resident's Council Meeting:

Tuesday, December 30th at 10:45 am

Sugar Maple (2nd floor) Activity Room